

STRENGTH TO STRENGTH
Family Relationships Support Project for Humanitarian Entrants
Relationships Australia – The Hills Holroyd Parramatta Migrant Resource Centre

Position Title:

Bi-lingual Family Relationship Support Worker- Dinka Speaking

Position Description

Project Aims: Strength to strength is a project of Relationship Australia. It is funded by FaHCSIA and is administered in partnership with The Hills Holroyd Parramatta Migrant Resource Centre. Strength to Strength Western Sydney aims to provide integrated family relationships support to families who have recently arrived in Australia under the Australian government's Humanitarian program. The program seeks to support these families, during their resettlement process, to develop and sustain safe, supportive and nurturing family relationships and minimize disruption to family relationships.

Reports to:

- The Project Coordinator, Strength To Strength Western Sydney in the first instance for the planning, development and implementation of the project,(clinical supervision, intake, case management, referrals etc)
- The Centre Manager and the Board of Management of The Hills Holroyd Parramatta Migrant Resource Centre for day to day management and administration of the project

Location: The project will be based at The Hills Holroyd Parramatta Migrant Resource Centre, and outreaching from other identified areas.

Period of Employment:

The period of employment will be from **Sept 2010 to June 30, 2011**. The program will continue pending funding.

The position will be **part-time (17.5 hrs per week)**.

Position Objectives

The intended benefits of the program are:

- Families' capacity for achieving and sustaining family relationships is enhanced
- Family relationships are enhanced
- Families' management of relationship difficulties is improved

This is achieved through:

- A holistic approach that recognizes the impact of factors, such as culture and resettlement, on family dynamics and relationships
- An understanding that promotion, prevention and early intervention that builds the strength of individuals, families and communities, will minimize disruption to family relationships
- Program delivery that is flexible, tailored to the needs of the target group and work within a cultural framework

Position Responsibilities

- Engaging families to support their relationships needs
- Participate in intake and assessment processes
- Assist families with relationships needs
- Participate in case conferencing
- Organise and facilitate bi-lingual group work programs and support groups
- Provide information and referral services to families on services and resources available in the community
- Participate in relevant community development activities
- Work with other MRC projects to ensure holistic service provision to families
- Actively promote the program to the target communities and key stakeholders
- Actively participate and contribute to the project advisory committee
- Participate in relevant training, supervision and professional development
- Participate in evaluations for the program, including client feedback
- Maintaining appropriate casework statistics, administrative records and written reports
- Maintaining a professional standard of behaviour and the confidentiality of all information pertaining to clients/cases and their families
- Willingness to travel and outreach from other venues

Selection Criteria

Essential:

- Bilingual with Dinka language skills
- Knowledge and experience in the area of casework
- At least one year of work experience (paid or voluntary) with humanitarian entrants
- Sound knowledge and understanding of the settlement issues facing humanitarian entrants, particularly in the area of family relationships
- Sound knowledge and understanding of existing settlement and community services
- Demonstrated skills in community development projects
- Strong verbal and written communication skills in Dinka
- Ability to work independently and as part of a team
- Demonstrated knowledge and expertise in the area of group work
- Computer and internet literacy at an intermediate level, including familiarity with the Microsoft Office suite of software

Desirable:

- Formal qualifications in behavioural sciences (psychology, social work, welfare studies etc) or currently undertaking relevant studies
- Knowledge and fluency in other ethnic languages will be desirable
- Knowledge and experience in the area of counselling and/or family therapy
- Current drivers licence

Salary

The position will be remunerated in accordance to **SACS award Grade 3, level 2**. Training and supervision will be provided.

Enquires and Applications

Applications should include a resume, cover letter, and essential/desirable criteria including two referees.

Enquires should be directed to Rahat Chowdhury on ph: (02) 9890 1500.
Email: rahatc@ransw.org.au

Applications should be addressed to:

The Chairperson

The Hills Holroyd Parramatta Migrant Resource Centre

PO Box 1081, Parramatta NSW 2124

Applicants must be permanent residents of Australia. The MRC is an E.E.O. employer.

Applications close: Monday, 30 August 2010 by 5.pm